

Heimdal Patch and Asset Management battlecard

Company overview



Heimdal offers an end-to-end, proactive, unified cybersecurity suite built to defend against next-gen threats. The unique, multi-layered approach provides comprehensive protection across all areas. Through Heimdal, you can experience advanced protection across your organisation.

Product – Patch and Asset Management

Heimdal's Patch and Asset Management modernises patch management through one centralised platform. Here are the key features:

- Full visibility of software inventory
- Fully customisable patch management and deployment
- Supports over 200 third party apps including Chrome and Adobe
- Patching or updating schedules designed around the needs of your business
- Access reports to demonstrate compliance
- Ability to update or backdate software of OS or to uninstall software
- Allow approved software to be installed by users and set times for when you want updates to take place

Benefits

- Streamlined processes – proactive automatic patch deployment simplifies patch management processes
- Time saving – remove the need to manually patch software, reducing the amount of time your IT team spend on patch management
- Enhanced productivity – simple, stress-free management keeps your team in control, allowing them to focus on other key areas
- Compliance – ensure you're compliant with industry regulations including GDPR, CIS18, N1S2, Cyber Essentials and more
- Maximum security – patches are deployed in under 4 hours – the shortest industry time for patch updates, and all packages are encrypted prior to delivery

	 Heimdal®		Datto		ManageEngine		ConnectWise	
Overall capability	4.5	★★★★★	4.4	★★★★★	4.6	★★★★★	4.4	★★★★★
Evaluation and contracting	4.8	★★★★★	4.3	★★★★★	4.5	★★★★★	4.3	★★★★★
Integration and deployment	4.8	★★★★★	4.3	★★★★★	4.6	★★★★★	4.3	★★★★★
Service and Support	5.0	★★★★★	4.1	★★★★★	4.5	★★★★★	4.1	★★★★★

Objection handling

Our RMM tool patches, I don't need this

Many other tools have a lot less third-party app update (around 30 to 40). Heimdal has 200 + which can be patched anywhere in the world automatically.

Automatic patching – how can I trust it?

Heimdal test patches ensure the safety and security of them. This saves time and makes it extremely rare for a bad patch to get through, even if it does, Heimdal can recall and roll back any patch.