



# Brigantia Compliance Roadshow

5th-7th of March 2025

### Agenda



The problem with email



Real world examples

Regulatory

compliance

Prop.

Why MSPs should care about DMARC



**How Sendmarc** 

can help

What's next

The #1 DMARC Management Platform for Partners

Easy | Fast | Scalable

# DMARC Recap

### **The Problem With Email**

There is a fundamental security flaw in the way email was designed



### of cybercrime begins with email



### **The Risks Faced**

#### Impersonation

Attackers can send emails from your domain and defraud staff, customers, and suppliers

#### Interception

An email can be intercepted and changed without the recipient knowing

#### **Failed delivery**

Legitimate emails often land in Spam, which can cause business disruption

#### Lack of visibility

Companies have no active visibility of the providers sending emails from their domains

### **The Damage Caused**



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#### Deposit fraud

Incorrect bank details are wrongly linked to a transaction, and attackers redirect the money

# Ransomware distribution

Users and staff are lured into installing ransomware from a legitimate-looking email



#### Identity theft

Users are tricked into leaking their identity to an attacker



# Reputation damage

Fraud on a company's behalf causes immense brand damage and financial loss

# Real World Examples

### **Locata Housing Services**

2024



#### What happened

Threat actors took advantage of vulnerabilities to send spoofing emails to thousands of residents, asking them to submit personal data.



#### Who was affected

The councils of Manchester, Salford, and Bolton.



#### **Compliance failure**

The organization implemented cybersecurity features before the attack, including MFA, but they didn't have properly configured safeguards, such as DMARC, to help prevent this.



#### The impact



#### Data exposure

These emails led to personal data leaks, heightening identity theft risks.



#### **Operational disruptions**

The cyberattack caused shutdowns of key housing sites like Manchester Move, disrupting housing services.



#### **Reputational damage**

Media coverage of the attack likely damaged the public's trust in Locata and the councils affected.



#### **Regulatory scrutiny**

The incident was reported to the ICO, prompting investigations and possible fines for data protection breaches.

### **Fettes College**

2024



#### What happened

Cyberattackers used fraudulent communications to trick families of current and potential students into sending funds.



#### Who was affected

Fettes College's current and potential students' families.



#### **Compliance failure**

The absence of DMARC or a misconfiguration could have left the school's email system vulnerable, allowing cybercriminals to send fake emails that appeared legitimate.



#### **The impact**



#### **Financial loss**

Some families associated with the school were defrauded out of large sums of money.



#### **Reputational damage**

The incident likely damaged the school's reputation, affecting trust among current and prospective families.



#### **Operational disruption**

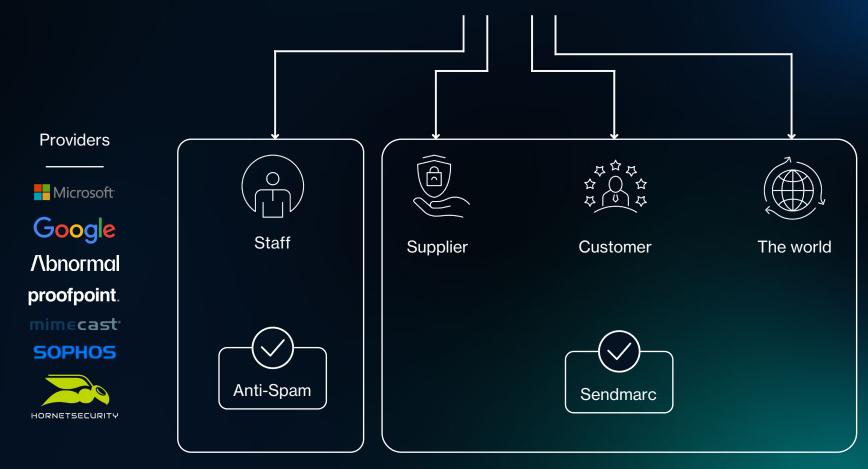
The school's operations were disrupted as they responded to the cyberattack, worked to secure their systems, and communicated with affected families.

### **Existing Protection is Not Enough**

Your staff might be protected by your existing anti-Spam provider, but your customers, suppliers, and the rest of the world aren't



Attacker



# **The Solution: DMARC**

The global security standard for email



#### Solve impersonation

Enforces a whitelist of IP addresses authorized to send emails from your domain using SPF

#### **Detect interception**

Every email uses DKIM to carry a cryptographic signature to safeguard against tampering

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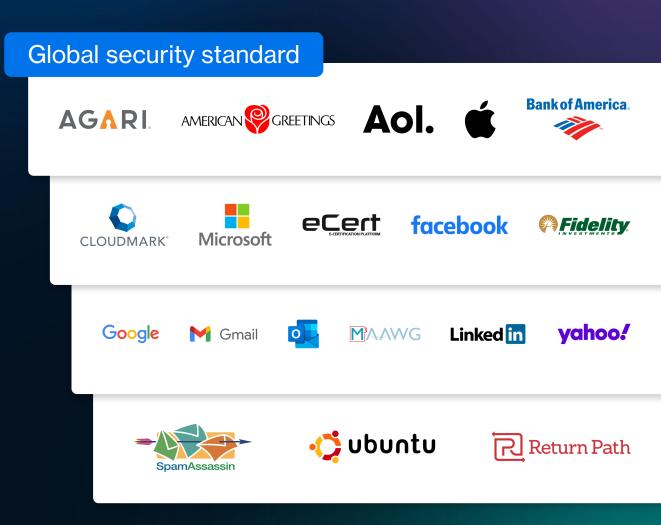
#### Improve delivery

Legitimate email is delivered successfully more often because servers can tell that you're a trusted sender

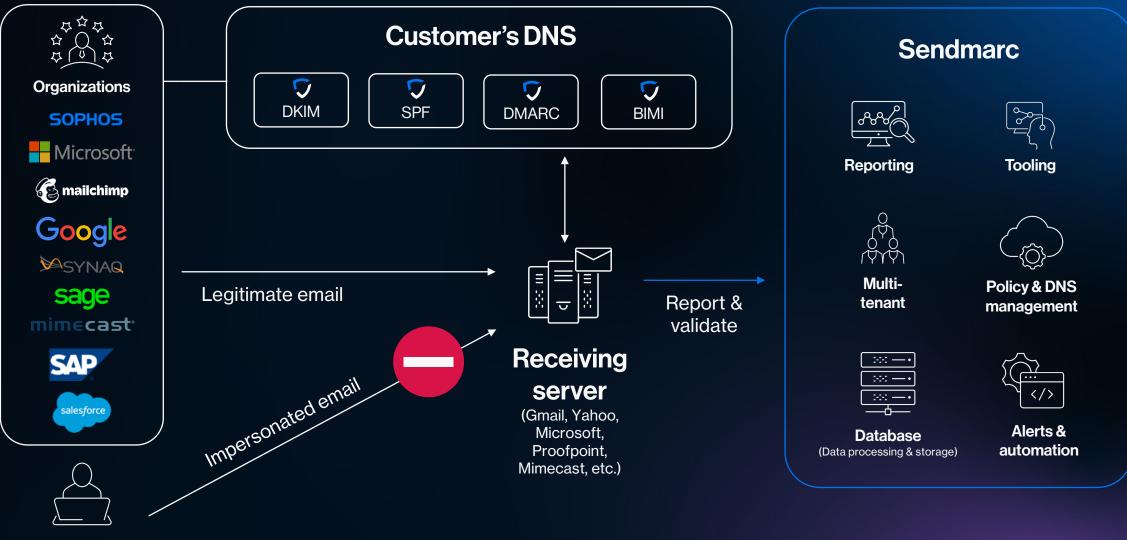


#### Increase visibility & control

Domain owners can now get a consolidated, global visibility of every sender - both good and bad



### **How DMARC Works**



Attacker

# **Regulatory Compliance**

### Regulators, institutions, and large receivers & senders

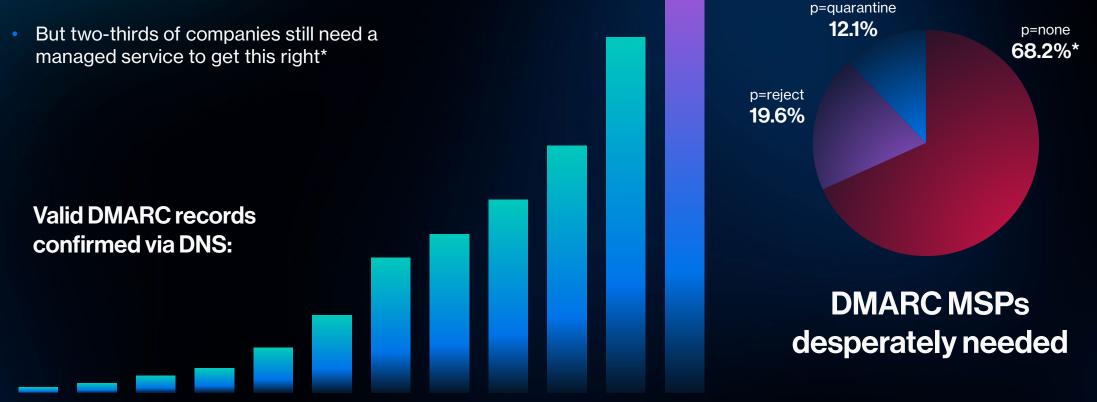
Pushing or driving initiatives that DMARC can solve for



\*Sendmarc guarantees of full compliance to all managed customers.

### **Global Adoption of DMARC**

Adoption is growing exponentially



#### **Exponential growth**

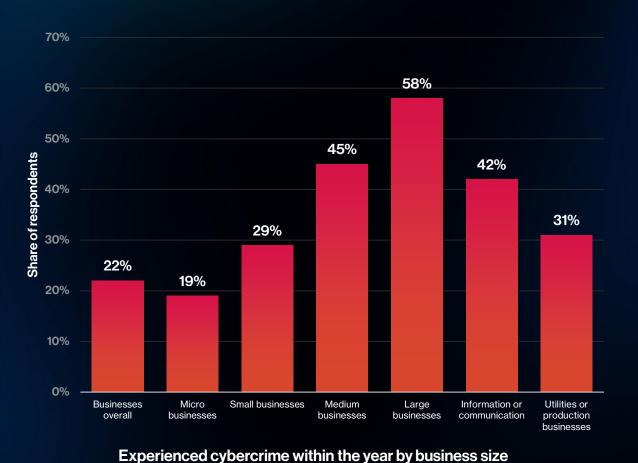
\*Monitoring mode only. Email can still be impersonated. Skills required!

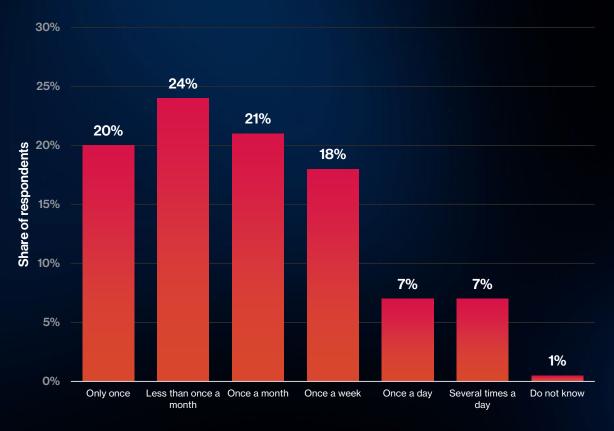
# Why Should MSPs Care?

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### **UK Cybercrime Rates**

By business and frequency in 2024





#### Frequency of cybersecurity breaches

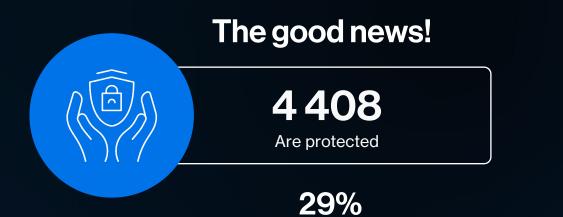
#### Source: Statista

Source: Statista



# The UK Market

15 200 top sites in UK







# Managed DMARC Expected Revenue Growth

The next 3 years





# We want to help you make this a little easier and more profitable

Creating a meaningful DMARC business that's easy and enjoyable



### **The Sendmarc Difference**



The world's most committed team of global DMARC experts, at the service of MSPs Our multi-tenant DMARC platform enables MSPs to prospect, promote, protect, and profit from DMARC across 100% of their customers

Easy to quote Frictionless for clients Scales to any size budget The only DMARC brand that promises clients full compliance within 90 days

# **Questions?**

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# brigantia

SENDMARC

# What's next...

Register for the Brigantia webinar 1<sup>st</sup> April 10h00 – 11h00 DMARC for sales and marketing teams: How to maximise your potential





# Thank You

www.sendmarc.com