



Powered by AI.
Superpowered for
IT Pros

A unified PSA-RMM platform built for modern MSPs

Key features

- All-in-one, proactive IT management and monitoring
- Agentic AI handles routine tasks
- Centralised helpdesk management streamline service delivery
- Workflow automation frees up time and resources
- Real-time dashboards and performance reports demonstrate ROI
- Contract, invoice and billing management
- Automated patch management and policy enforcement
- Scalable architecture

About SuperOps

SuperOps is a unified PSA-RMM platform designed to simplify, automate and streamline IT services. By bringing together Professional Services Automation (PSA) and Remote Monitoring and Management (RMM) into a single platform, SuperOps creates a more efficient, connected way to manage IT environments.

From patch management and endpoint monitoring to contract management, billing and service automation, SuperOps provides complete visibility and control across IT environments. SuperOps helps reduce manual workloads and improve overall operational efficiency through AI-powered automation.

Why we partner with SuperOps

Many MSPs rely on multiple disconnected tools to manage client environments, leading to inefficiencies, duplicated effort and limited service visibility. Through automation-first functionality and agentic AI capabilities, SuperOps streamlines IT service delivery. While saving time and improving productivity, it enables MSPs to:

- Deliver proactive IT services and responsive support
- Effectively monitor and manage IT environments
- Eliminate time consuming manual processes through automated workflows
- Demonstrate clear ROI with real-time dashboards and reports

The challenges SuperOps solves

IT teams face growing complexity with disconnected systems, manual workflows, slow ticket resolution, inconsistent patching, security risks and difficulty demonstrating value to clients. SuperOps simplifies operations by unifying PSA and RMM, automating monitoring and remediation, streamlining workflows, tracking SLAs and providing real-time visibility. This allows MSPs to deliver a proactive, scalable and efficient IT service.