



Company overview

SuperOps is a unified PSA-RMM platform that enables MSPs to deliver fast, proactive and reliable IT support. By combining PSA and RMM in a single platform with built-in automation and AI, it improves visibility, streamlines support processes and helps prevent issues before they disrupt business operations.

Product

- Unified PSA and RMM platform for complete IT management
- Proactive monitoring of devices and networks
- Automated patch management and policy enforcement
- AI-powered automation to handle routine IT tasks
- Centralised helpdesk and ticket management
- Real-time dashboards and reporting
- SLA tracking and performance visibility
- Scalable architecture to support growing environments

Benefits

- Proactive IT support resolve issues before they disrupt operations
- Faster response times streamline service management and improve efficiency
- Improved security, automated patching reduces vulnerability risks
- Greater visibility through real-time reporting transparency
- Reduced downtime as automation and monitoring minimise disruption
- Scalable infrastructure grows with business needs
- Increased productivity as AI and automation reduces manual workloads

SuperOps vs Datto	SuperOps vs Atera	SuperOps vs NinjaOne
<p>✘ Datto is disjointed, has high onboarding costs and requires hours of training. It also doesn't have a built-in PSA.</p>	<p>✘ Atera lacks deeper capabilities such as side conversations, service delivery maps, multiple invoice schedule and more.</p>	<p>✘ With NinjaOne you have to pay for add-ons to use functionalities at their best and takes up time to hunt through features you need.</p>
<p>✔ SuperOps is a truly unified platform built for MSPs without complexities. It is a future-ready, automation-led and AI-first PSA-RMM platform</p>	<p>✘ Atera doesn't give flexibility to run things your way and increased pricing twice in recent years.</p>	<p>✔ SuperOps unified PSA-RMM ensures you don't pay for a different PSA tool and is the ideal balance of practicality and intuition when it comes to features.</p>
	<p>✔ SuperOps has a suite of best-in-class products designed to scale IT and offers world-class 24x5 support across phone, email and chat.</p>	
	<p>✔ SuperOps boost efficiency, saving hours every week and offers a simple, scalable pricing model.</p>	

Objection handling

“Is this just another monitoring tool that creates alerts I don't need?”

SuperOps isn't just a monitoring tool, it automates routine tasks, prioritises issues that matter and ensures we resolve problems efficiently. You get proactive support instead of unnecessary notifications.