

Features & Benefits



NEF University courses

Heavily subsidised professional courses

Examples -

CompTIA A+ \$60

MCSE: Windows Server 2003 \$60

Red Hat Technician- Linux Certification Prep \$60

Community

You are no longer alone – becoming a part of the Brigantia community brings with it the end of isolation. Brigantia is a collective of business people in the same channel as you but the geographical differences mean that they are not your competitors.

Forums

Discuss topics which affect your business with people in the same position as you. You will be surprised at the support and guidance available from your fellow members.

Events

On average Brigantia holds two national events per year so that you can speak to vendors, distributors and service providers about improving your business and increasing your profitability. These events also provide an excellent opportunity to network with your fellow members.

Codes of Conduct

Brigantia has two Codes of Conduct - a simple one to govern how members behave in business ([Business CoC](#)) and a more in depth one to govern how members treat one another ([Inter-member CoC](#)).

Legal Advice

Our legal advisors are available on the phone; you can speak, get advice about general legal issues or go through to a specialist in Taxation, VAT, Health & Safety or Employment.

The Brigantia Directory

Every Brigantia member has his own mini-site under the Brigantia domain. These mini-sites are customisable so that you can make the content reflect your business. From the front of the Brigantia portal, potential clients can then find you by a geographic search: from your mini-site there is an automatically generated mapping feature which shows your location. Your mini-site is designed to show your qualifications and skills in an easy to understand way.

Credit / debit card processing

Our processing rates are 1.22% for credit cards and 19p for debit cards if your turnover on cards is below £250k: If it is above that then we can arrange bespoke rates that are even keener.

Purchasing

As a Brigantia member you will enjoy preferential rates from many distributors, vendors and service providers, (such as insurers, telecoms providers, ISPs, data recovery experts, etc.) These schemes work on the basis that we have agreed preferential terms for you to have for your own direct account.

Central Purchasing

Brigantia's Unified Purchasing Platform, (UPP), allows the group to buy collectively on one account. You place your order with us, we process the order and arrange for your goods to be dropped to your premises. This means that you get great prices that you would probably struggle to achieve by yourself however, collectively we have a lot of buying power and you get the benefit of this purchasing leverage.

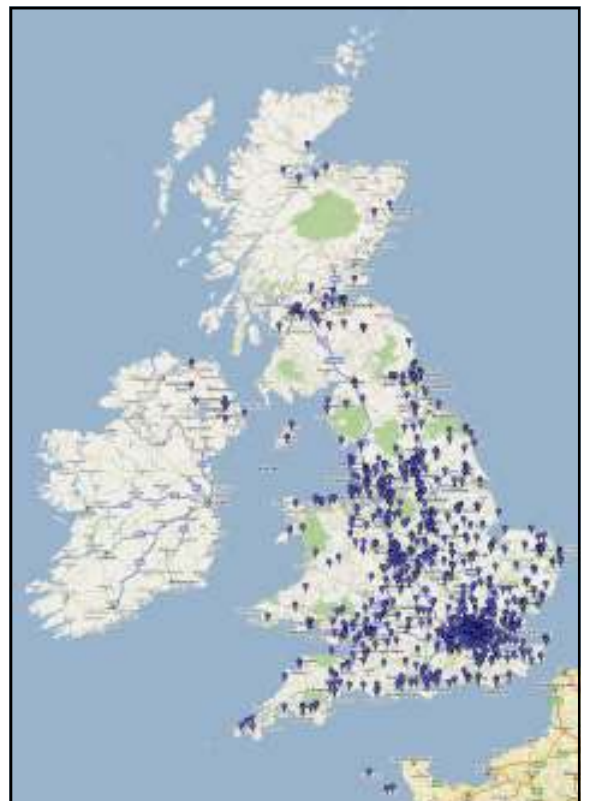
We also have vendor special deals where specific skus put into our channel by a vendor just for Brigantia members; the idea is that the pricing is low so that the vendor can sell lots through one account.

The Brigantia ethos

Put simply, we want everyone to win. We want you to benefit from your membership of Brigantia, we want the distributors, vendors and service providers to benefit from being involved with Brigantia and finally we want Brigantia itself to go from strength to strength.

We know that we can't do this without you, the Brigantia members. That is why we work hard to bring real benefits of membership to you rather than golf days and annual dinners.

Would you like to be another dot on our map?



“I want to talk to...”

New members usually want to make progress quickly in certain areas; below are some of the most frequent requests. To help us put you in touch with the right people as soon as we can, please tick the boxes below that reflect your immediate needs.



	Legal advice
	Credit & Debit card processing
	Debt collection
	Business Finance & Leasing
	Computer diagnostic, repair and maintenance tools
	Data Recovery and Computer Forensics
	Ubuntu Linux
	Direct communication with specific Vendors
	Distribution - Broad
	Distribution - Laptop Repairs and Spares
	Distribution - memory
	Distribution - Printer supplies
	Distribution - Computer luggage
	Distribution - Replacement Batteries & Adapters (for laptops etc.)
	Distribution - Software
	Insurance Services
	ISP services
	Off site back up
	SaaS
	White Label Hosted Exchange Services
	Computer Troubleshooters - International Franchise Network Opportunity
	Brigantia Code of Conduct and professional endorsement
	Training courses
	Promotion, the Brigantia directory and mini-site editing
	Central purchasing (UPP)

Terms and Conditions

THE AGREEMENT

This "Agreement" is a legal agreement between you, (the Member) and Radcliffe Interactive Limited trading as Brigantia, (Brigantia).

Unless otherwise indicated in this Agreement, all communications with Brigantia should be directed to Brigantia by email to accounts@brigantia.com or in writing to 68, Oakfield Road, Carterton, Oxford OX18 3QW, United Kingdom.

By applying for membership to Brigantia, the Member is deemed to have accepted these terms and conditions.

APPROVAL AND AUTHORISATION

The Member agrees to provide complete and accurate information in the registration process. The Member agrees not to provide any registration information that is false, misleading or incorrect. The Member also agrees to notify Brigantia if any of their registration information changes, immediately and in writing.

If at any time Brigantia has any reason to believe that any of the Member's registration information is inaccurate, untrue, incomplete or otherwise incorrect, Brigantia reserves the right to terminate his membership.

PAYMENT FOR SERVICES

The registration process asks for both payment card details and bank account direct debit authority. In the event that a payment from the Member is due to Brigantia and direct debit is not available as an option for collection, Brigantia reserves the right to use the payment card to collect the payment, (including payments in part of debt due).

If any payment taken either by direct debit or payment card is found by Brigantia to not be due then Brigantia will refund the payment to the Member as soon as is reasonably possible.

Membership to Brigantia is in one month periods. Invoices for membership will be issued annually for twelve one month periods. Unless Brigantia receives written notification of cancellation at least fourteen days prior to the end of a one month membership period then payment for the subsequent period remains due.

If there is a change in the amount being invoiced for membership then Brigantia will provide notice of the change via email to the Member designated email address at least forty five days before the membership invoice is issued. The Member assumes all liability if the email address provided is cancelled or the address given to Brigantia is incorrect.

If a Member wants to use a different payment card or payment method, or if there is a change in the payment card personal information or expiration date, or if the Member believes that someone has accessed their account within Brigantia without authorisation then he must contact Brigantia via email to accounts@brigantia.com as soon as possible.

Should the Member have an invoicing discrepancy, he must to contact Brigantia in writing to 68, Oakfield Road, Carterton, Oxford OX18 3QW, United Kingdom as soon as possible. If the Member does not bring such a discrepancy to Brigantia's attention within sixty days then the Member agrees to waive all rights to dispute said discrepancy.

Brigantia reserves the right to change the amount of fees and subscription for membership, and to change the invoicing cycle. Brigantia also reserves the right to change the types of services offered providing notice of such changes to Members via the Brigantia portal. Brigantia reserves the right to terminate any Brigantia membership, at any time for any reason, and without notice.

PRIVACY AND DATA PROTECTION

Brigantia takes the Member's privacy and confidentiality seriously. The Member's payment card details, personal information, billing information and all other information is held in the strictest privacy.

Brigantia's vendor, service provider and distributor associates operate their own services, and they are responsible for their own privacy policies. Brigantia's vendor, service provider and distributor associates are solely responsible for how they use the information they acquire from or about the Member, and the Member should review the privacy policy of any Brigantia associate before ordering goods or services from them.

EMAIL NOTIFICATIONS

Brigantia uses email as the primary means of contacting members. The Member agrees that Brigantia may send emails to the email address that he provides with registration.

Brigantia holds the Member's email and related personal information in strict confidence. Brigantia does not sell or rent lists of Brigantia members' email addresses.

ACCREDITATION AND THE BRIGANTIA CODE OF ETHICS AND PROFESSIONAL CONDUCT

A Member agrees to abide by the Brigantia Code of Ethics and Professional Conduct as published and amended from time to time at www.brigantia.com. The Member agrees to display his Brigantia Computer Expert Certificate of Accreditation and Brigantia Computer Expert Accreditation mark window sticker where appropriate. The Member agrees to keep his Brigantia portal database entry and his Brigantia Directory MiniSite listing complete and up to date. Where appropriate the Member will add a Brigantia Computer Expert logo and link to his website and promote Brigantia Computer Expert membership in local marketing and advertising carried out. Upon request, the Member will make available to Brigantia copies of all marketing, publicity and advertising materials carrying the Brigantia Computer Expert Accreditation mark logo and / or any reference to Brigantia which the Member has had published or produced in the twelve months prior to the request.

LIMITATION OF LIABILITY

Brigantia does not accept any liability for losses or damages that the Member may suffer as a result of membership to Brigantia.

MISCELLANEOUS

This agreement is governed by the laws of England and Wales.